

2018-2019

at a glance



4,075

people from Tweed Byron and Ballina shires
assisted with transport

2,685,344

passenger kilometers traveled
from the client's door, up & down the Pacific
Highway, through ours towns, along bumpy
back roads and safely home again



86,624

trips provided



126 (35FTE)

volunteers

driving for individual
transport, organising and
assisting on social bus
outings, assisting on our
shopping buses and
reception at the Kentwell
Centre



37 (24FTE)

staff members

taking bookings,
scheduling trips, driving
buses, providing admin
support and managing the
organisation and its
resources



6

management committee

providing strategic
oversight



25

cars and vans
including 4 WAVs



7

buses

Trips by Mode



group transport

regular bus trips



individual transport

where the client, or brokerage partner books a trip



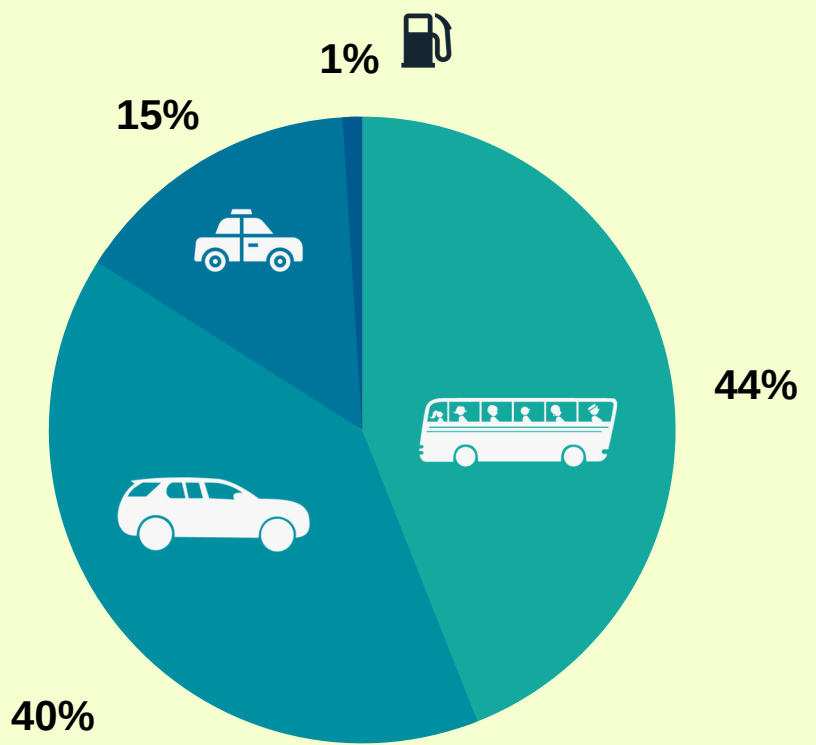
booked taxis

TBBCT books & pays for a taxi



fuel voucher

client has access to a vehicle & driver, but is financially disadvantaged & needs to attend a funeral or medical appointment out of area



Trips by Purpose



health care

eg GP, allied health, specialist, hospital



social

eg group days out, visiting loved ones in hospital



shopping



access community

eg personal business, recreation, appointments



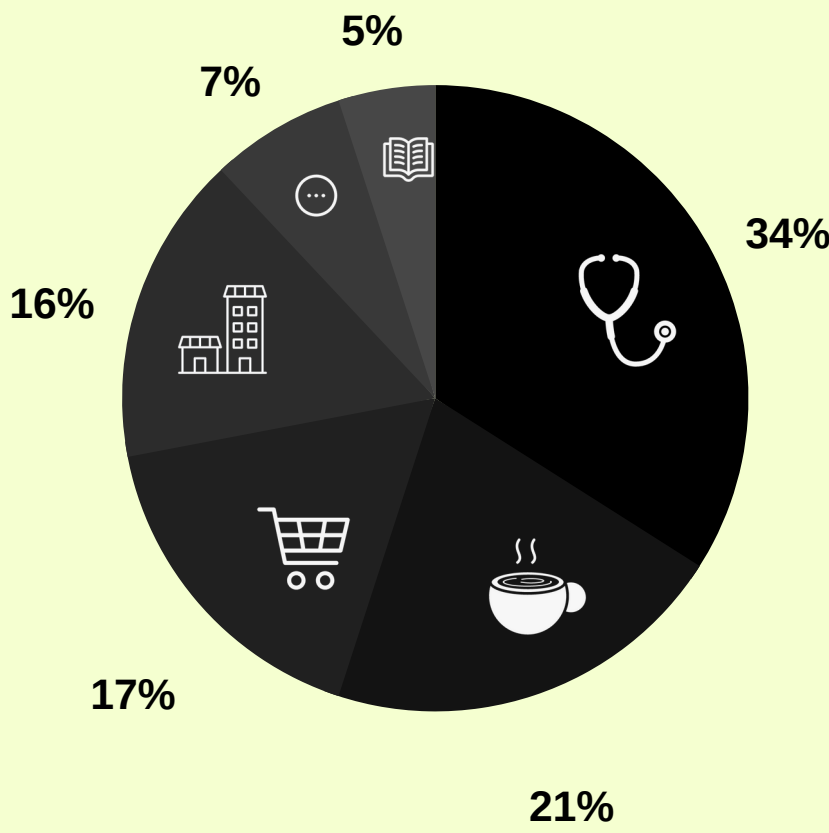
education

school, preschool & tertiary

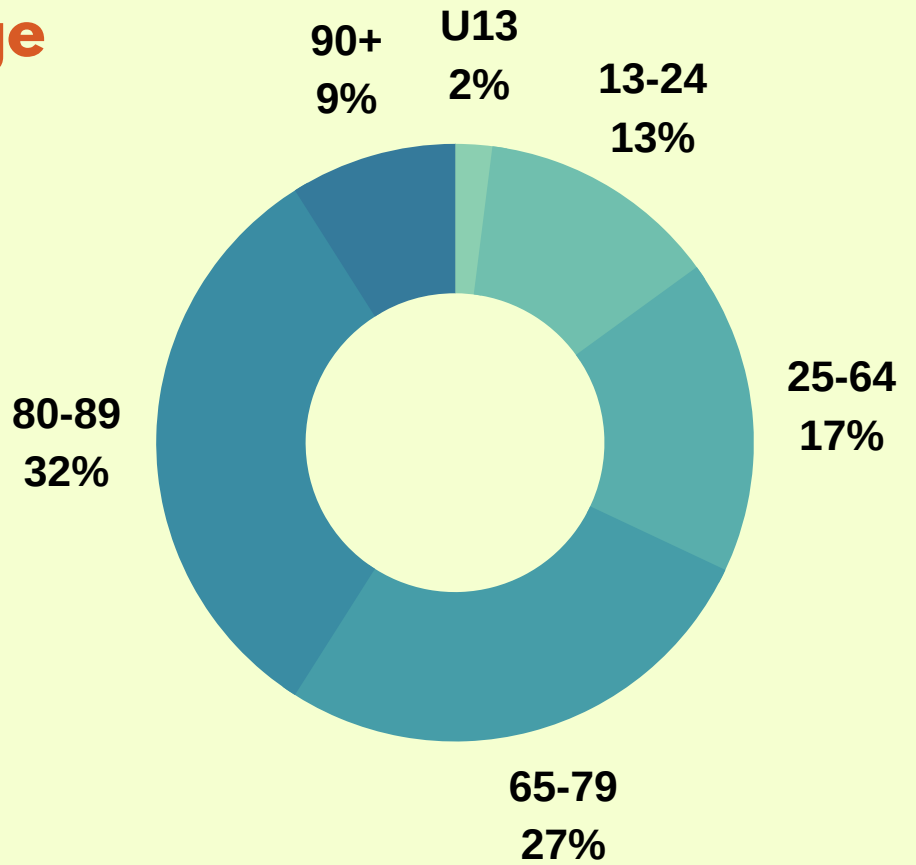


other

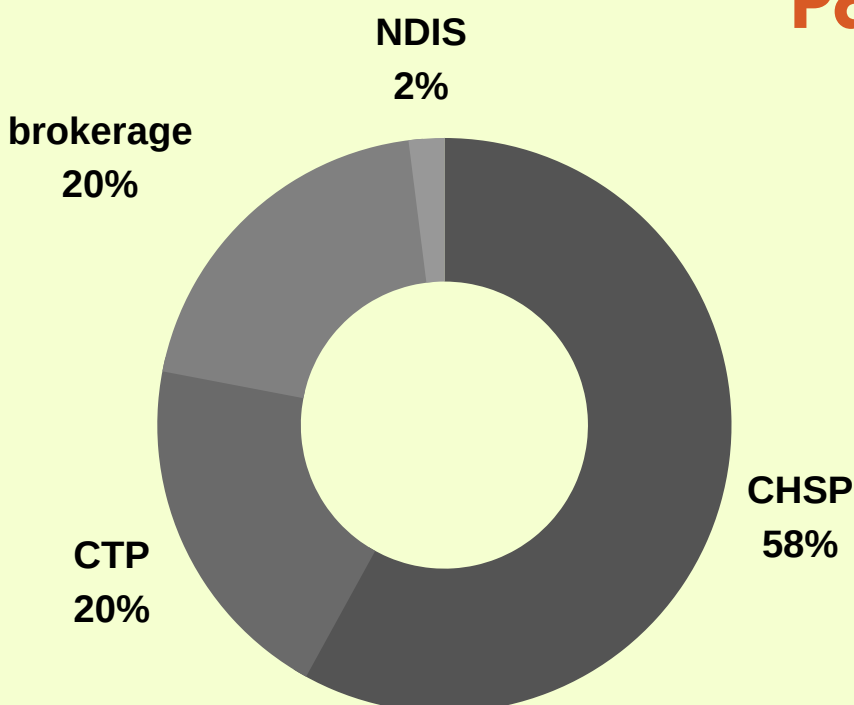
eg respite, funerals, meetings



Passengers by Age



Passengers by Type



CHSP

Elderly people funded by the Commonwealth Home Support Program

NDIS

People 65 years and under, funded by the National Disability Insurance Scheme

CTP

Other transport disadvantaged people, funded by Transport for NSW

Brokerage

Transport for clients of other organisations