



HOW ARE WE GOING TO GET THERE?

Community Transport is here to help you



DO YOU REQUIRE TRANSPORT TO GET TO:

Your medical appointment?

Your social activity?

Meet your cultural obligations?

Other needs requiring transport?

THIS TRANSPORT INFORMATION RESOURCE IS SUPPORTED BY THE FINANCIAL ASSISTANCE FROM THE AUSTRALIAN GOVERNMENT



Why do we need transport?

Everyone needs to access transport services for a range of needs including: Cultural Business, Sporting events, Doctors, Social Activities, Funerals, visit Family, visit Friends, Elders Business, Mens Business, Womens Business, Elder Olympics, NAIDOC and Community meetings.



Community Transport can help provide transport assistance for many of the things described above so that you can live a connected, healthy and meaningful life.

Can I get community transport?

Are you: frail, elderly or a carer of a person who cannot make use of existing private or mainstream public transport systems or where public transport services are not available?

If you answer **YES** to the above question, you may be eligible for Community Transport. Please follow the steps below:

1

Contact your nearest CTP and find out if you are eligible for Community Transport.

2

If you are eligible for Community Transport, register your details and find out as much information as possible.

3

Ensure your personal details are updated at all times.

4

Contact your CSP at least 3 days prior to make your transport booking.

5

If you need to cancel your transport booking, contact your CTP as soon as possible.

6

Be ready for your CTP to take you to your appointment.

7

Repeat the steps 4, 5 and 6 for your next booking.

Who do I need to contact?

If you have access to the internet, you can look up individual community transport providers at: <http://www.cto.org.au/ct-providers.aspx>

For information about the National Aboriginal & Torres Strait Islander Corporation Community Transport Network (NATSICCTN) and NSW Aboriginal Transport Network (ATN), visit the following website: <http://natsicctn.com.au/>



Your local Community Transport Provider is:

Tweed Byron and Ballina Community Transport
Shop 9, 14 Middleton Street
Byron Bay NSW 2481
1300 875 895
www.community-transport.org.au