



TWEED, BYRON & BALLINA
COMMUNITY TRANSPORT

General Brochure

****large print****

Door to door transport options for older people, people with a disability, their carers and others who are transport disadvantaged, living in the Tweed, Byron and Ballina shires.

Phone

1800 875 895

Our Organisation

Tweed Byron and Ballina Community Transport is a not for profit, non-government organisation.

We provide a transport service for our clients that is friendly, respectful and caring, culturally competent and safe.

Our dedicated team of staff and volunteers work hard to provide a flexible service that is responsive to our clients' individual needs and preferences.

What we do

Individual transport for medical and other appointments

Regular fun, social outings on our community buses

Bus hire for community groups and organisations

Taxi vouchers

Group transport for young people through our Bat Bus, Yaxi and Crusin' Youth programs

How to Access our Service

If you are 65 years or older (50 if Aboriginal or Torres Strait Islander) contact My Aged Care on 1800 200 422 and request a referral to Tweed Byron and Ballina Community Transport.

NDIS participants call our office 1300 875 895 for a discussion about how we can support you with transport.

Others who are transport disadvantaged Call our office on 1300 875 895. You will be asked some questions to determine whether you are eligible for the service.

Once you are registered, we will send you additional information about community transport and the options available.

Car Trips

Call us with your appointment details to book your trip. We need at least 3 working days notice to make the arrangements and you can call us well in advance if you like.

Bus Trips

If you are interested in joining one of our shopping or social bus services, speak to our bus administrator who will tell you what is available in your area.

Costs

Tweed Byron and Ballina Community Transport aims to make our services affordable to all our clients.

We request a fee for transport which goes towards the cost of your trip. The amount varies depending on the distance you need to travel. NDIS participants pay a fixed price per km.

Accessibility

We provide transport in a range of vehicles to meet our clients' individual mobility needs. Assistance animals are welcome.

Contact Us

Phone 1300 875 895

Web www.community-transport.org.au

Email admin@community-transport.org.au

Byron Shire (all mail to this address)

Shop 9, 14 Middleton Street Byron Bay 2481

Tweed Shire

2/14 Amber Road, Tweed Heads South

Ballina Shire

Kentwell Community Centre

Cnr Moon Street and Bangalow Road Ballina