

Funding

Tweed Byron and Ballina Community Transport (TBBCT) receives Government funding to provide transport to people who cannot access public transport, and have no other transport options.

We are funded by the Home and Community Care (HACC) Program, NSW Health, and NSW Transport & Infrastructure.

The HACC program is jointly funded by the New South Wales and Commonwealth Governments.



Areas we cover

TBBCT provide group and individual transport services in the three shires of **Tweed, Byron and Ballina**. Our main office is located in Byron Bay.

TBBCT Buses are located in all our Shires. Bus transport is coordinated from the Byron Bay office.

Contact us

Please call within office hours:

Monday - Friday
9:00am to 4:30pm

Ph: 1300 875 895

(This number is a local call from anywhere in the Tweed Shire).

**Tweed Byron & Ballina
Community Transport Inc**
Byron Bay office
(Main office & mailing address)
Shop 9, 14 Middleton Street
Byron Bay NSW 2481

Ph: 1300 875 895
Fax: 02 6685 7027



Email:

admin@community-transport.org.au

Website:

www.community-transport.org.au



**TWEED BYRON & BALLINA
COMMUNITY TRANSPORT Inc.**

**Community Bus Services
in the Tweed Shire**



Ph: 1300 875 895

Social Bus Services

Kingscliff Social groups

1st Tuesday
2nd Wednesday

Murwillumbah Social groups

2nd Tuesday
3rd Wednesday

Tweed Heads Social groups

3rd Tuesday
1st & 2nd Monday
4th Monday

Tweed Coast Social groups

4th Tuesday

These social trips are coordinated by volunteers who help plan interesting social outings with the passengers to various destinations around the local Shire and beyond!

Places are limited on all our bus services so book early. If you cannot go on a particular day please notify the co-ordinator, the driver or our office as this place could be offered to someone else.



Shopping Bus Service

This is a fortnightly **door-to-door service** to Tweed City Shopping Centre.

A Volunteer Co-ordinator can help people getting on and off the bus and helps carry parcels to your front door when necessary.

Pottsville	Thursday
South Hastings	Friday
North Hastings	Thursday
Cabarita	Friday
Kingscliff	Thursday
Chinderah	Thursday
Fingal	Thursday
Banora Point, South Tweed	Thursday
Tweed, West Tweed, Banora Pt East	Friday

Most of these trips are for a pick up between 8am and 9.30am and then return from the shopping centre commencing between 11:30 and 12 noon. The bus driver or bus attendant will contact you with the information you will need.

Eligibility Criteria

If you are **over 65** (over 45 if you are Aboriginal or Torres Strait Islander) and are frail, or if you are **younger with a permanent disability**, or if you are a **carer of someone**, and have difficulty using public transport for your shopping. (Home and Community Care Program Funding).

If you are **isolated** and cannot access any public transport services (NSW Transport & Infrastructure funding).



Register with us

In order to access the service **you must be registered with TBBCT**. New clients are asked questions about their circumstances and assessed for eligibility over the telephone.

Once registered, we will send you information by mail, about::

- Passenger rights and responsibilities
- Privacy and confidentiality
- The complaints process
- Fees and charges - (we do have recommended client contributions for transport, but no one is denied a service if they cannot afford to pay).